

Bill Irvine, IT Service Management Practice Lead, Paragon Solutions Group, Inc.



Irvine is a proven and experienced process management expert specializing in IT Service and Business Management. His breadth and depth in the 'business of IT' allows him to consider how to address the big picture approach to optimizing IT management.

As a pragmatic strategic consultant, Irvine has developed broad industry expertise while consulting with, delivering and managing services for some of the top Fortune 1000 companies, including VMware, Pink Elephant and Galileo International. Irvine has a natural ability to create practical and "right-sized" solution strategies with actionable roadmaps and recommendations for strategic & technical improvements to IT service provision and fulfillment.

Irvine has spent many years as an IT practitioner and leader in a variety of industries including service management, consulting services, software solutions, transportation, manufacturing and healthcare.

Irvine directly collaborates with industry CIOs and Senior IT Executives to transform and grow their IT business value through the development of optimized and operationalized service provider capabilities, competencies and planning for the associated cultural evolution.